

## Kirklees Pharmaceutical Needs Assessment Consultation Reponses and Updates 02/10 2017-01/12/2017

### Snap Survey Responses

The table below details comments from a total of five consultation responses received from the following people/ organisations:

- Pharmacy contractor representing a Pharmacy;
- Pharmacist representing two Pharmacies;
- Area Manager representing Well Pharmacies;
- Member of the public;
- Community pharmacy West Yorkshire representing all Kirklees Pharmacies.

<b>Snap Survey Summary Responses</b>						
Date	Respondent	SNAP Question Category	Pharmacy Address(es)/ PNA Areas	Details/ Survey Response	Ward	Areas of PNA Affected
9/11/2017	Area Manager on behalf of Well Pharmacies	Accuracy: Appendix 13: Locally Commissioned Services	Batley, 4 Market Place  Heckmondwike, Northgate Centre  Skelmanthorpe, Commercial Road  Milnsbridge, Market Street	This branch does not offer the Needle Exchange service  This branch does offer the Smoking Cessation Service  This branch does offer the Smoking Cessation Service  This branch does offer the Smoking Cessation Service	Batley East  Heckmondwike  Denby Dale  Golcar	Appendix 13; Figures in main PNA body
		Accuracy: Appendix 13: NHS England Commissioned Enhanced and Advanced Services	Heckmondwike, Union Street Milnsbridge, Market Street	This branch does not offer the Palliative Care Service  This branch does not offer Head Lice Treatment	Heckmondwike  Golcar	Appendix 13
		Accuracy: Appendix 11: Table of Community Pharmacy Opening Hours	Heckmondwike, Union Street	The opening hours should be: Monday to Friday: 08:45 – 18:00, Saturday: 09:00 – 17:00	Heckmondwike	Appendix 11

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Date	Respondent	Category	Pharmacy Address(es)/ PNA Areas	Details/ Survey Response	Ward	Areas of PNA Affected
1/12/2017	Member of the Public	Gaps: Public opinion about opening hours. PNA No Gap identified	Pharmacies in the Netherton and Meltham areas	"Netherton and Meltham need longer opening hours"	Crosland Moor and Netherton Ward  Holme Valley North	Two pharmacies open week days until 18:00pm and one until 18:15pm in Meltham/ on Metham Road. One pharmacy in Honley open until 18:30pm. Three pharmacies open Saturday mornings. To discuss with NHSE and PNA Group
1/12/2017	Pharmacist	Accuracy: Notification of intention not to provide NUMSAS	Appendix 13: NHSE Commissioned Advanced Services	"Pharmacies reported in Meltham and Thornhill do not provide NUMSAS as stated"	Dewsbury South/ Holme Valley North	Appendix 13 "soon" to be removed in NUMSAS section
1/12/2017	Community Pharmacy Contractor	Additional Comments	"A greater scope of pharmaceutical Enhanced Services would be helpful to the area, such as Minor Ailments & EHC. They are currently rationed."			Noted
		Accuracy	Appendix 11 and 13	"The Pharmacy is correctly spelled on p16 of Appendix. Please change 'Chemist' to 'Pharmacy' on pp 126, 143 and 152 of the main PNA.	Liversedge and Gomersal	Appendix 11 and 13
1/12/2017	Community Pharmacy West Yorkshire	Accuracy: Notification to amend the details of pharmacy summary breakdown on page 25	Main body of PNA Sections 2.42 and 2.44	"Number of pharmacies in Kirklees. P 25 states there are 93 40-hour contracts within Kirklees. This does not match the number of pharmacies that Community Pharmacy West Yorkshire have on record: • 83 40-hour standard contracts • 9 Distance selling pharmacies • 15 100-hour contracts • 1 over 15,000 sq metre • Total = 108"		Page 25 Sections 2.42 and 2.44
1/12/2017	Community Pharmacy West Yorkshire	Additional Information	Main body of PNA	Huddersfield is a university town. As such there will be an influx (both on a daily and term-time basis) of (mainly young) people. The requirements of this cohort of population should be noted within the PNA. This need is met by the current pharmaceutical provision- but this should be captured within the PNA.		Main body of PNA
1/12/2017	Community Pharmacy West Yorkshire	Additional Information	Main body of PNA	Need an overall District Level Map of Pharmacies		Main body of PNA; additional Figure

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1/12/2017	Community Pharmacy West Yorkshire	Additional Comments		P101 of the PNA states 'Some pharmacies provide EHC in the over 16 year olds and sexual health services as private services.' This is not correct as ellaOne can be purchased over the counter and does not have an age restriction on its supply.		Noted – Main body of PNA
1/12/2017	Community Pharmacy West Yorkshire	Additional Comments		<p>The NHS England commissioned On Demand Availability of Specialist Drugs (Availability of Palliative Care Medicines) service is currently under review. An updated service will be in place from the 1st April 2018. This will include a new set of pharmacies providing the service. This expected change should be reflected within the PNA.</p> <p>Distance-selling pharmacies (DSP) cannot provide face-to-face essential services. It therefore may be misleading to mark DSPs on the maps in the same way as a bricks and mortar pharmacy as patients cannot access their services from the DSP physical location. It is suggested that DSPs are marked using a different shape / colour to distinguish them from other community pharmacies.</p> <p>The number of Healthy Living Pharmacies is set to rapidly increase by November 2017. The final published PNA should include updated figures of the number of HLP pharmacies. The PNA must clearly state that the date that on which the information was correct. Section 2.45 is regarding distance-selling pharmacies.</p> <p>There is reference made to ePACT analysis of the number of prescriptions dispensed by DSP outside of Kirklees. It would be helpful to add the date of this analysis.</p>		Noted – Main body of PNA; Figures; Maps

**All respondents found the information in the PNA easy to understand and all found that the purpose of the PNA was made clear. The table below details comments submitted regarding points of accuracy, additional information needed in the PNA and other additional comments to be taken into account prior to publication.**

#### Information Updates through Formal Communications

The table below details a total of thirteen updates from the following organisations during the consultation period:

- Ten NHSE services and hours updates;
- One NHSE new Distance Selling pharmacy determination;
- One Local public health service update (stop smoking services);
- One National healthy living pharmacy update.

Date	Received From?	Category	Pharmacy Address(es)	Details	Ward	Areas of PNA Affected
<b>Information Updates through Formal Communications</b>						
4/10/2017	NHSE	New Distance Selling Pharmacy from 9/10/2017 The Pharmacy Hub	FEF73 TH Pharma Ltd T/A: 5A Providence Street, Batley, WF17 5QW	Monday-Friday: 09:00 – 17:00	Batley East	Main body, maps, Appendices
12/10/2017 24/11/2017	NHSE	Change of Ownership From Eightlands Ltd to Mount Pleasant Healthcare Ltd from 1/12/2017 Mount Pharmacy	71 Halifax Road, Dewsbury, West Yorkshire WF13 4HD	Same hours and services as previous contractor	Dewsbury West	None
3/11/2017	NHSE	Supplementary Hours change	FJD26, Boots Pharmacy, 32 Peel Street, Marsden, HD7 6BW	Monday-Friday: 08:30 - 18:00 Saturday: 09:00 - 13:00	Colne Valley	Amended prior to consultation
5/10/2017	NHSE	Change of Ownership Pure Health Medical Ltd to Norchem Healthcare Ltd Oakwood Pharmacy	The Old Salvation Army Hall, 74 Blackburn Road, Birstall, Batley, WF17 9PL	Same hours and services as previous contractor	Birstall and Birkenshaw	None
15/11/2017	NHSE	Core and Supplementary Hours Change- Immediate	FJY97: Boots Pharmacy, Mirfield Health Centre, Doctor Lane, Mirfield, WF14 8DU	Core hours: Monday to Friday: 09:00-13:00, 14:00-18:00 Supplementary hours: Monday and Wednesday: 08:00-13:30, 14:00-19:30 Tuesday, Thursday and Friday: 08:00-13:30, 14:00-18:15	Mirfield	Appendix 11
21/11/2017	NHSE	Supplementary Hours Change - Immediate	FDJ32: Well Pharmacy, The Health Centre, Wakefield Road, Scissett, HD8 9JL	Monday to Friday: 08:30-18:00	Denby Dale	Amended prior to consultation
21/11/2017	NHSE	Supplementary hours change from 17/02/2018	FDW64: Blundells Pharmacy t/a Manor Pharmacy, 59 Huddersfield Road, Holmfirth, HD9 3JH	Monday to Friday: 09:00-18:00 Saturday: 09:00-14:00 Sunday: Closed	Holme Valley South	Appendix 11
24/11/2017	NHSE	NUMSAS Update plus Pilot extension for additional 6 months		3 new, 2 no longer signed up		Appendix 13; main body PNA text
24/11/2017	NHSE	FLU Update plus extension of provision to Care workers		11 new, 6 x no longer signed up		Appendix 13; main body PNA text
28/11/2017	Kirklees PH	Stop Smoking Service Update				Appendix 13; Figure 3
29/11/2017	NHSE	Supplementary Hours Change - Immediate	FN687: Pharmacy Care Plus Ltd, t/a Shahs Pharmacy, 69 Valley Road, Liversedge, WF15 6DL	Monday to Thursday: 09:00-18:30 Friday: 09:00-18:00	Liversedge and Gomersal	Amended prior to consultation

## Acronyms

Epact:	Electronic Prescribing and Cost
PH:	Public Health
NHSE:	NHS England
NUMSAS:	NHS Urgent Medicines Supply Advanced Service
PNA:	Pharmaceutical Needs Assessment
T/A:	Trading As